

Performance
Evaluation & Research
Division (PERD)

PERD's Objective:

PERD's primary objective was to assess the Bureau of Senior Services' (Bureau) response to a January 2014 PERD report recommendation to consolidate 10 ADR Centers into 1 ADR Center.

Key Recommendations:

The Bureau should further consolidate the regional ADR Centers from four to one; and administer the counseling, referral, and information services in-house if consolidating these would not result in offsetting loss of federal grant funds.

The Legislature should consider reducing the line-item appropriation to operate the ADR Centers if consolidating the ADR Centers would not result in an offsetting loss of federal grant funds.

The Legislature should consider expiring the unexpended line-item appropriations for the ADR Centers through supplementary appropriation in order to repurpose them.

The Bureau should enforce the terms of the awarded grant agreements.

The Legislature should consider amending W. Va. Code 12-4-14 to provide clear accountability when an audit is substituted for the required report.

November 2021

**Performance Review:
Bureau of Senior Services**

Agency Purposes: Aging and Disability Resource Centers (ADR Center) are to supply information, referrals, and counseling regarding long-term care supports and services.

What Did PERD Find?

- The Bureau consolidated 10 regional ADR Centers into 4 which has annually freed \$510,000 for other services.
- One ADR Center, operated by the Bureau from its administrative office in Charleston, would free an additional \$225,000 to \$305,000 in lottery funds annually for other services the Legislature deems beneficial to citizens of the state (W. Va. Code §29-22-18).
- Reducing the number of ADR Centers to one does not reduce the State's capacity to streamline access to the service that is primarily supplied via the telephone.
- The federal Administration for Community Living states it may revisit the amount of three federal grants totaling \$728,484 awarded in 2020 and 2021.
- Of the total awarded monies, \$692,290 is one-time monies stemming from critical relief funds for the COVID-19 pandemic.
- Since 2015, the Bureau has accumulated \$353,956 in unexpended appropriations which remain idle in the Senior Citizen Lottery Fund because the Bureau has no authority to spend it.
- The financial reports submitted by the ADR Center grantees do not provide adequate accountability of how state grants were spent.

**ADR Center Appropriations and Expenditures
FY 2015 through FY 2021**

FY	Appropriations	Expenditures	Remaining Funds
2015	\$425,000	\$296,334	\$128,666
2016	\$425,000	\$371,108	\$53,892
2017	\$425,000	\$380,599	\$44,401
2018	\$425,000	\$343,936	\$81,064
2019	\$425,000	\$427,165	-\$2,165
2020	\$425,000	\$380,887	\$44,113
2021	\$425,000	\$421,015	\$3,985
Total	\$2,975,000	\$2,621,044	\$353,956

Source: PERD calculations using OASIS Reports WV-FIN-FARS-030 and WV-FIN-GL-146.